

# FIRSTCORPORATE SEDANS

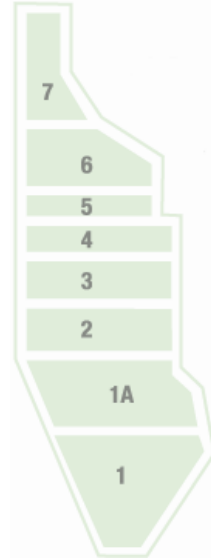
## Rates & Policies for Sedan **Hybrids** Only

### RESERVATIONS

<b>MAIN</b>	<b>FAX</b>	<b>TOLL FREE</b>		<b>ONLINE</b>
212-972-2222	212-661-5785	800-4RETURN	800-473-8876	www.fcsny.com

### Manhattan Rates

ZONE	1	1A	2	3	4	5	6	7
1	20	22	24	25	26	32	34	35
1A	22	20	22	24	25	29	32	34
2	24	22	20	22	24	29	32	34
3	25	24	22	20	23	27	30	33
4	26	25	24	23	24	26	29	32
5	32	29	29	27	26	25	29	32
6	34	32	32	30	29	29	32	32
7	35	34	34	33	32	32	32	32



156<sup>th</sup> Street to 242<sup>nd</sup> Street

111<sup>th</sup> Street to 155<sup>th</sup> Street

97<sup>th</sup> Street to 110<sup>th</sup> Street

80<sup>th</sup> Street to 96<sup>th</sup> Street

60<sup>th</sup> Street to 79<sup>th</sup> Street

35<sup>th</sup> Street to 59<sup>th</sup> Street

15<sup>th</sup> Street to 34<sup>th</sup> Street

Battery Park to 14<sup>th</sup> Street

### STOPS

- A single stop en-route for five (5) minutes or less, excluding drop-off or pickup, is not charged, as a courtesy.
- En-route: \$9
- Out-of-route: \$15
- As-directed (A/D) or hourly: \$50 (one hour minimum, all stops included). Add fifteen percent (15%) gratuity for as-directed (A/D) rides two (2) hours and above.
- Roundtrips from one zone to another zone are charged as two (2) separate fares or \$50 per hour, whichever is less.

### Airport Rates

TO/FROM	LGA	JFK	EWR	TEB	HPN	SWF	ISP
MANHATAN	44	60	68	80	95	150	130
QUEENS	42	50	90	105	105	160	125
BRONX	60	70	85	90	90	150	145
BROOKLYN	53	60	90	105	115	165	140
STATEN ISLAND	80	80	70	85	140	175	160

LGA: LaGuardia / JFK: John F. Kennedy / EWR: Newark / TEB: Teterboro / HPN: Westchester / SWF: Stewart / ISP: L.I. MacArthur

All rates include a curbside pickup at a designated pick-up area. FCS suggests that upon arrival you call 1-800-4RETURN (1-800-473-8876) to confirm your arrival as well as to be informed of the car number that has been designated for your service. Twenty (20) minutes of free waiting time is included. No parking charges will be applied. Tolls are additional.

Our meet and greet service (\$10 for all airports) is extended automatically unless otherwise instructed. We strongly believe that meeting our passengers either by the concourse or the baggage claim area is in the best interest of the passenger. Whether we can assist with the luggage or simply save you time in connecting with the driver, the meet and greet service proves to be helpful and reliable. The service includes a free waiting time period of thirty (30) minutes from the latest scheduled arrival time. Additional waiting time is charged at the rate of eight dollars (\$8) for every ten (10) minutes, or part thereof. A stop at any airport terminal en-route is charged at twelve dollars (\$12) per stop. Parking and tolls are additional.

FCS will contact the passenger and provide the car number and the ETA for every airport pickup. It is the responsibility of the passenger when the car is

not found to call our dispatchers at 1-800-4RETURN (1-800-473-8876). Often and mostly due to traffic and security conditions at the airport, the driver is required to circle and is unable to present himself / herself properly.

To minimize unnecessary waiting-time charges, FCS will confirm the flight arrival time up to forty-five (45) minutes prior to the scheduled landing time for international flights, and thirty (30) minutes for domestic flights.

### 1-800-4RETURN

If for various reasons you forget to reserve a return car, call us upon landing at 1-800-4RETURN. Within minutes we will pick you up and get you to your final destination. Our number is toll free from anywhere in the United States. 1-800-4RETURN, it's that simple!

### Company Directory

DEPARTMENT	TELEPHONE	FAX	E-MAIL
Client Services	212-972-2282	212-661-5785	cs@fcsny.com
Lost & Found	212-265-8100	212-265-8144	lostfound@fcsny.com
Sales	212-972-2282	212-286-9130	sales@fcsny.com
Supplies (Vouchers/VIP Cards)	212-972-2282	212-286-9130	supplies@fcsny.com

# FIRSTCORPORATE SEDANS

## Rates & Policies for Sedan **Hybrids** Only

### General Rates

#### COURTESY WAIT

Since 1985 FCS has been extending a grace period of fifteen (15) minutes, from the requested pickup time, as a courtesy. This allows our passengers to save money and at the same time avoid the unnecessary pressures associated with a hectic schedule. To take advantage of the grace period, please enter our cars within the time allotted.

#### WAITING TIME (PRIOR TO PICKUP)

No charge for the first fifteen (15) minutes after which waiting time charges will be applicable as per the chart below:

MINUTES FROM RESERVATION TIME	APPLICABLE CHARGE
0 – 15	None
16 – 25	16
26 – 35	24
36 – 45	32
46 – 55	40
56 – 60	48

Thereafter, a charge of eight dollars (\$8) for every ten (10) minutes, or any part thereof, shall be applied.

#### WAITING TIME (EN-ROUTE)

Eight dollars (\$8) for every ten (10) minutes, or any part thereof, shall be applied except for a single 5-minute courtesy stop.

#### FLAT RATE CHARGE

LOCATION	APPLICABLE CHARGE
Manhattan	50

These rates are for a one-hour (1) minimum and are inclusive of stops and waiting time. A fifteen percent (15%) gratuity will be added to the flat rate charges for two (2) hours or more.

#### CELLULAR PHONE USAGE

Telephone calls will be charged at two dollars (\$2) per minute.

#### SERVICE CHARGE

A three dollar (\$3) service fee will be applied to every ride.

#### NYS SURCHARGE

A two percent (2%) New York State Surcharge will be applied to every ride.

#### FUEL SURCHARGE

All hybrid rides are exempt from the Fuel Surcharge.

#### OTHER CHARGES

Tolls are extra and gratuity is optional.

### Boroughs and Out-of-Town

Rates for boroughs and out-of-town destinations from Manhattan are the same as the standard rates that are listed on the website [www.fcsny.com](http://www.fcsny.com).

#### BOROUGH TO BOROUGH

TO/FROM	STATEN ISLAND	BROOKLYN	BRONX	QUEENS
QUEENS	75	60	70	50
BRONX	95	85	50	70
BROOKLYN	65	50	85	60
STATEN ISLAND	55	65	95	75

#### STOPS

- A single stop en-route for five (5) minutes or less, excluding drop-off or pickup, is not charged, as a courtesy.
- En-route stops are charged at eighteen dollars (\$18) per stop and include five (5) minutes of waiting time at no charge.
- Out-of-route stops are charged at thirty dollars (\$30) per stop or as per the chart above, and include five (5) minutes of waiting time at no charge.
- As-directed (A/D) or hourly within the same borough: \$55 (one hour minimum, all stops included). A fifteen percent (15%) gratuity will be added to the flat rate charges for two (2) hours or above.
- Round trip rides are charged as two (2) full fares (tolls additional).

### Policies

#### NO-SHOWS

If a passenger fails to notify FCS of their inability to be picked up at the appointed time or place (i.e. missed or canceled flight, failed to cancel a reservation) the minimum fare will be charged. It is also the responsibility of the passenger to contact FCS at 212-972-2222 or 1-800-4RETURN (1-800-473-8876) when the car cannot be located. Taking alternative transportation without first contacting FCS will result in a minimum fare. Manhattan: Twenty dollars (\$20). Borough: Based on zip code (refer to borough rate chart). Airports and Out-of-Town: Will be charged as a return fare to Manhattan.

#### CANCELLATIONS

Pre-dispatch: In Manhattan you may cancel a pick-up up to twenty (20) minutes prior to a scheduled reservation at no charge. Out of Manhattan, you may cancel a pickup up to sixty (60) minutes prior to a scheduled reservation at no charge. Pick-ups, which are in excess of fifty (50) miles from Manhattan, require a minimum cancellation period of ninety (90) minutes. Passengers who fail to cancel rides within the above time allowance will incur a minimum charge as if the ride returns to Manhattan.

#### DISPUTES

If there are any questions or disagreements regarding fares, stops, waiting time (denote the time you entered the vehicle on the voucher and initial it) or any driver related issue, please contact our client services personnel at 212-972-2282 ext. 2090 or via email at [cs@fcsny.com](mailto:cs@fcsny.com). A service evaluation form can also be submitted via our website [www.fcsny.com](http://www.fcsny.com). For post-ride billing related issues (voucher or credit card), please contact our billing department personnel at 212-972-2282 ext. 2070 or via email at [billing@fcsny.com](mailto:billing@fcsny.com). For any invoice or accounts receivable related issues, please contact our accounts receivable department personnel at 212-972-2282 ext. 2081 or via email at [ar@fcsny.com](mailto:ar@fcsny.com).