



FIRST CORPORATE SEDANS

## Rates & Policies for Vans Only

### RESERVATIONS

MAIN	FAX	TOLL FREE		ONLINE
212-972-2222	212-661-5785	800-4RETURN	800-473-8876	www.fcsny.com

### Manhattan and Borough Rates

RATE TYPE	APPLICABLE CHARGE
Hourly	\$90

These rates are for a two-hour (2) minimum and are inclusive of stops and waiting time. A twenty percent (20%) gratuity will be added.

### Out-of-Town Rates

Rates for out-of-town destinations from Manhattan are computed at two (2) times the standard rate as listed on the website www.fcsny.com with a minimum of \$180.

### Airport Rates

TO/FROM	LGA	JFK	EWR	TEB	HPN	SWF	ISP
MANHATAN	\$145	\$160	\$170	\$180	\$195	\$250	\$230
QUEENS	\$142	\$150	\$190	\$205	\$205	\$260	\$225
BRONX	\$160	\$170	\$185	\$190	\$190	\$250	\$245
BROOKLYN	\$153	\$160	\$190	\$205	\$215	\$265	\$240
STATEN ISLAND	\$180	\$180	\$170	\$185	\$240	\$275	\$260

LGA: LaGuardia / JFK: John F.Kennedy / EWR: Newark / TEB: Teterboro / HPN: Westchester / SWF: Stewart / ISP: L.I.MacArthur

All rates include a curbside pickup at a designated pick-up area. FCS suggests that upon arrival you call 1-800-4RETURN (1-800-473-8876) to confirm your arrival as well as to be informed of the car number that has been designated for your service. Twenty (20) minutes of free waiting time is included. No parking charges will be applied. Tolls are additional.

Our meet and greet service (\$10 for all airports) is extended automatically unless otherwise instructed. We strongly believe that meeting our passengers either by the concourse or the baggage claim area is in the best interest of the passenger. Whether we can assist with the luggage or simply save you time in connecting with the driver, the meet and greet service proves to be helpful and reliable. The service includes a free waiting time period of thirty (30) minutes from the latest scheduled arrival time. Additional waiting time is charged at the rate of fifteen dollars (\$15) for every ten (10) minutes, or part thereof. A stop at any airport terminal en-route is charged at twenty dollars (\$20) per stop. Parking and tolls are additional.

FCS will contact the passenger and provide the car number and the ETA for every airport pickup. It is the responsibility of the passenger when the car is not found to call our dispatchers at 1-800-4RETURN (1-800-473-8876). Often and mostly due to traffic and security conditions at the airport, the driver is required to circle and is unable to present himself / herself properly.

To minimize unnecessary waiting-time charges, FCS will confirm the flight arrival time up to forty-five (45) minutes prior to the scheduled landing time for international flights, and thirty (30) minutes for domestic flights.

#### 1-800-4RETURN

If for various reasons you forget to reserve a return car, call us upon landing at 1-800-4RETURN. Within minutes we will pick you up and get you to your final destination. Our number is toll free from anywhere in the United States. 1-800-4RETURN, it's that simple!



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### General Rates

#### COURTESY WAIT

Since 1985 FCS has been extending a grace period of fifteen (15) minutes, from the requested pickup time, as a courtesy. This allows our passengers to save money and at the same time avoid the unnecessary pressures associated with a hectic schedule. To take advantage of the grace period, please enter our cars within the time allotted.

#### WAITING TIME (PRIOR TO PICKUP)

No charge for the first fifteen (15) minutes after which waiting time charges will be applicable as per the chart below:

MINUTES FROM RESERVATION TIME	APPLICABLE CHARGE
0 – 15	None
16 – 25	\$30
26 – 35	\$45
36 – 45	\$60
46 – 55	\$75
56 – 60	\$90

Thereafter, a charge of fifteen dollars (\$15) for every ten (10) minutes, or any part thereof, shall be applied.

#### WAITING TIME (EN-ROUTE)

Fifteen dollars (\$15) for every ten (10) minutes, or any part thereof, shall be applied except for a single 5-minute courtesy stop.

#### CELLULAR PHONE USAGE

Telephone calls will be charged at two dollars (\$2) per minute.

#### FUEL SURCHARGE

Rates, for premium gas in New York City, are monitored via the Energy Information Administration website <http://www.eia.doe.gov>. A Fuel Surcharge will be applied to every ride if the fuel rate for premium gas is over \$2.50 per gallon in New York City, after due notification.

RESERVATION TYPE	SURCHARGE
Locals (Manhattan to Manhattan)	\$4
Airports (Manhattan to / from LGA/JFK/EWR)	\$8
Boroughs (Manhattan to / from Bronx/Brooklyn/Queens/Staten Island)	\$8
Out-of-Town	
Manhattan to / from Long Island / Westchester County / New York State / Connecticut / New Jersey / Teterboro Airport / MacArthur Airport	\$12
Manhattan to / from Pennsylvania / Washington DC / Delaware / Virginia / Maryland / Rhode Island / Massachusetts / New Hampshire / Maine / Vermont	\$20
As-Directed per ride (in Manhattan only)	\$8

#### SERVICE CHARGE

A three dollar (\$3) service fee will be applied to every ride.

#### NYS SURCHARGE

A two percent (2%) New York State Surcharge will be applied to every ride.

#### OTHER CHARGES

Tolls are extra and a twenty percent (20%) gratuity applies to all fares.

### Policies

#### NO-SHOWS

If a passenger fails to notify FCS of their inability to be picked up at the appointed time or place (i.e. missed or canceled flight, failed to cancel a reservation) the minimum fare will be charged. It is also the responsibility of the passenger to contact FCS at 212-972-2222 or 1-800-4RETURN (1-800-473-8876) when the car cannot be located. Taking alternative transportation without first contacting FCS will result in a minimum fare. Manhattan and Boroughs: One hundred eighty dollars (\$180). Airports and Out-of-Town: Will be charged as a return fare to Manhattan.

#### CANCELLATIONS

Pre-dispatch: In Manhattan you may cancel a pick-up up to twenty (20) minutes prior to a scheduled reservation at no charge. Out of Manhattan, you may cancel a pickup up to sixty (60) minutes prior to a scheduled reservation at no charge. Pick-ups, which are in excess of fifty (50) miles from Manhattan, require a minimum cancellation period of ninety (90) minutes. Passengers who fail to cancel rides within the above time allowance will incur a minimum charge as if the ride returns to Manhattan.

#### DISPUTES

If there are any questions or disagreements regarding fares, stops, waiting time (denote the time you entered the vehicle on the voucher and initial it) or any driver related issue, please contact our client services personnel at 212-972-2282 ext. 2090 or via email at [cs@fcsny.com](mailto:cs@fcsny.com). A service evaluation form can also be submitted via our website [www.fcsny.com](http://www.fcsny.com). For post-ride billing related issues (voucher or credit card), please contact our billing department personnel at 212-972-2282 ext. 2070 or via email at [billing@fcsny.com](mailto:billing@fcsny.com). For any invoice or accounts receivable related issues, please contact our accounts receivable department personnel at 212-972-2282 ext. 2081 or via email at [ar@fcsny.com](mailto:ar@fcsny.com).

### Company Directory

DEPARTMENT	TELEPHONE	FAX	E-MAIL
Client Services	212-972-2282	212-661-5785	<a href="mailto:cs@fcsny.com">cs@fcsny.com</a>
Lost & Found	212-265-8100	212-265-8144	<a href="mailto:lostfound@fcsny.com">lostfound@fcsny.com</a>
Sales	212-972-2282	212-286-9130	<a href="mailto:sales@fcsny.com">sales@fcsny.com</a>
Supplies (Vouchers/VIP Cards)	212-972-2282	212-286-9130	<a href="mailto:supplies@fcsny.com">supplies@fcsny.com</a>